

# Common Support Solutions

Some of the most common support issues we see.

- [Tips and tricks](#)
- [Supported Media and Data Formats](#)
- [Add support for UTF-8 Characters in the collection description](#)
- [Fix for Flickr](#)
- [Using OAuth with Luna Library](#)
- [Windows 64bit and LUNA 7](#)
- [Setting up Apache web server and proxy pass to use AJP to connect to Tomcat](#)
- [Debugging blue thumbnail icons](#)
- [Cleaning up duplicated authority records](#)
- [Images fail to export or will not add to other collections on migrated collections in Library](#)
- [Adding Archivision to LUNA 7](#)
- [Installing the Stand Alone Uploader](#)
- [LUNA 7 performance slowing](#)
- [Removing inaccessible LUNA Commons collections](#)
- [MySQL 5.7 fails to load collection in Uploader](#)
- [Update Field Occurrence \(UFO\)](#)
- [Add YouTube, Vimeo or any URL based content to LUNA](#)
- [Activating Google API's in LUNA](#)
- [Fix for Chrome 56](#)
- [Shibboleth SP](#)
- [Adding your SSL certificate to cacerts file](#)
- [Moving from http to https](#)
- [LUNAversal Tips, Ticks and Customizations](#)
- [Windows Server 2016 Install/Upgrade Workaround](#)
- [Smooth Zooming Detail View](#)